



**Elevating care,  
empowering  
management.**

**Epic Care is a fully web-based and award-winning care management system, allowing care providers to manage every single touchpoint of their clients' care journey in an efficient, seamless and connected way.**



**For over 20 years, Epic Care has helped care providers manage every aspect of their Care Homes and clients' needs in an efficient, seamless and connected way.**

Epic Care can manage enquires, resident pre-admissions & subsequent admissions, record keeping, progress notes, care plans, assessments, EMAR and medications, audits, policies, invoicing and finance, HR, reporting and management dashboards, in one easy to use system, ensuring the right professionals have access to the right care information at the right time.

Providers in Long Term Care, Care of the Elderly, Sheltered Housing, Mental Health and many other Community settings are significantly improving their efficiency, realising cost savings, and improving care quality through Epic Care.

# Why choose Epic Care?

## Designed for you.

Epic Care is the product of close collaboration with our customers, effortlessly fitting into your daily operations. Our focus on personalisation means customisation is straightforward and intuitive, tailored specifically for you.

## Loved by care teams.

Epic Care is incredibly easy to use, making it a transformative tool for every member of your team overnight. Over 16,000 professionals across Ireland and the United Kingdom trust Epic Care to manage their delivery of care.

## Drives efficiency.

With remote access, connected information sharing, and streamlined KPIs and auditing functions at the click of a button, Epic Care helps save valuable administration time and realise cost savings – all with excellent patient care at the forefront.



**Epic Care handles administration and documents care, but for me, it is all about governance. Every touch point of care is recorded. If I went to check how much fluid somebody has received, I can just look on the dashboard and it will tell me. I can see everything at the touch of a button.**

**Christine Thompson**  
Regional Manager of Macklin Care Homes



**We offer a wide range of features that make the delivery of complex care, simple.**

# Key features

## Admin & Care

At the core of Epic Care is our Admin & Care module which provides our clients with the capabilities they need to achieve unprecedented levels of compliance, deliver exceptional care and dramatically improve management capabilities:

- Resident Management
- Nursing Care
- Daily Care
- User/HR
- Risk Management
- Reporting

## TouchCare

Our TouchCare module gives your team unrivalled flexibility while on their rounds. A completely customisable touchscreen portal that has been developed specifically for care givers and assistants to record and manage every single interaction with residents in an efficient manner. This fully integrated portal connects back to the core Epic Care system meaning nursing and management teams have constant access to real-time data while retaining complete control over access to resident charts and other operational information.

## Medications

Eliminate errors and gain full confidence in your medicines management workflows. Our fully electronic medication management module includes eMAR and Digital Cardex for both Pharmacy and GP access. It gives carers everything they need to manage all aspects of their medicine processes, from administration and compliance to re-orders and stock audits.

## Audit

Enhance compliance, ensure quality assurance, and streamline documentation with our comprehensive audit module. Simplify regulatory reporting, track performance metrics, and identify areas for improvement effortlessly.

## Reporting

All your KPIs at the press of a button. Track assessments, interventions, patient/resident progress, information capture, and wound treatments at the touch of a button. Seamlessly manage these tasks and more through a comprehensive suite of reporting tools.

## Rostering

Improve staff coordination and enhance efficiency with our Rota and Diary module. Ensure optimal staffing levels, reduce scheduling conflicts, and prioritize resident care seamlessly. Stay organized, save time, and deliver exceptional care with ease. Empower your team to clock in and out through the TouchCare portal.

## Security & GDPR

Safeguard your residents and data with confidence. Features include server encryption, data access request features, backup validation, 2FA security enhancements, and ongoing updates to meet evolving compliance and GDPR standards.

## EpicQ & eLearning Hub

Ensure your entire team are working from the same hymn sheet. Use EpicQ to upload your in-house policies and procedures so staff can read and acknowledge. You and your staff will have 24/7 access to video tutorials and walkthroughs through our eLearning that will help you get the most out of epicCare.

## Part of Clanwilliam

Epic Care is part of Clanwilliam, a global healthcare technology group with a vision of improving healthcare for everyone. Clanwilliam products and services help millions of healthcare professionals worldwide to provide more efficient and safer healthcare to patients.



**Simplify the  
delivery of  
complex care.  
Start your epic  
journey today.**

**Book a demo now**

**Tel** 0208 163 6591  
**Email** sales@epiccare.co.uk



 Clanwilliam